

ODISHA GRAMYA BANK

Information Technology Department
Head Office, Gandamunda, P.O.-Khandagiri, Bhubaneswar

RFP Ref. No. OGB/RFP/ITD/67/2018-19, Amendment-1 Date: 22-06-2018

AMENDMENT-1: REQUEST FOR PROPOSAL (RFP) FOR THE IMPLEMENTATION OF IMPS OUTWARD IN OGB

Below are the response or clarification of pre-bid queries and amendments to the RFP Ref. No. OGB/RFP/ITD/67/2018-19 Dated: 06-06-2018

Sl No	Clause	Bank's Remark / Amendment
1	IMPS switch shall support P2A, P2P, P2U and P2M transaction as and when required by Bank	The switch provider must support all IMPS transactions (P2A/P2P/P2U etc.) as per NPCI which may change time to time. Currently Bank require to implement P2A only.
2	Presently only IMPS outward (P2A) through branch channel shall be implemented	Currently Bank require to implement only P2A through branch channel, but the switch should be able to provide facilities for other transaction services (P2P/P2U) or other channels (ATM/Mobile banking etc.) if Bank desires to implement at a later stage.
3	The switch shall connect with Bank's Data Centre through MPLS or NLD links. IMPS switch will expose its services (not web services) to Bank and will provide option to integrate with Bank. CBS will call API and push transaction request to switch. Switch will initiate transaction. The communication should be based on ISO 8583 format using Connect 24 service of Finacle.	<ol style="list-style-type: none">1. Bank will provide MPLS connectivity to IMPS Service Provider Data Center and Disaster Recovery center through Bank's existing MPLS cloud of Vodafone or Airtel based on feasibility at IMPS Service Provider's end. The selected bidder has to provide two dedicated routers, one at their DC and one at DRC at free of cost to bank. These routers will be managed by Bank however, bidder has to maintain the router in their Cage with Data Center environment.2. Bank CBS will provide UI and collect data from Branch.3. Switch should expose their service (API/web service) to Bank for triggering the IMPS provisional transaction from Bank's server.4. Bank will push transaction request (transaction advisory message) to switch by consuming bidder's API/web service (bidder has to share specification of API/web service and format of

[Handwritten signatures and initials in blue ink]

4	The cost of 512 kbps connectivity including cross-connect charges shall be quoted by the bidder as per the commercial format	message) to initiate the IMPS transaction request. 5. After that, Bidder's switch should initiate IMPS transaction (debit/credit/reversal etc.) along with charges by using ISO 8583 format through Connect 24 service of Finacle (Bank CBS) 6. As transaction should be initiated from switch, bidder have to do reconciliation on daily basis taking into consideration CBS reports (txn logs which is sent as advisory message/txn initiation request via API/web service). 7. Daily Limit validation per account and transaction history log retention for last 3 years have to be maintained by Switch provider. Bidder must provide web portal to access relevant MIS (Management Information System), Recon report, facility to search particular transaction status/history etc. 8. In case where MMID and MPIN required, generation and validation of those has to be taken care by Switch provider. 9. As per current architecture, service provider will not be required to deploy any service/hardware in bank's Data Center.
5	If bank finds its existing MPLS Provider M/s Vodafone Mobile Services Ltd. can provide connectivity to the Bidder, Bank at its sole discretion may ask the successful bidder to provide dedicated router at their Data Centre.	
6	The minimum transaction volume per month is projected to 25,000 and may go up to 4,00,000 during the contract period.	1. The minimum transaction volume per month is projected to 25,000 and may go up to 4,00,000 during the contract period . The growth in IMPS transaction volume is estimated for contract period as per RFP i.e. 36 months. 2. Before 3 months of the expiry of contract period, the bidder has to submit renewal proposal for renew of contract. 3. Also Bank at its sole discretion may terminate the contract at any point of time after giving notice of 90 days. In such case, Bank will not pay any penalty for termination. 4. The projected volume for IMPS outward transaction per month only for P2A variants of IMPS initiated from only one channel i.e. branch banking.
7	Payment Terms	1. All recurring payment will be released for Quarterly Arrear. The invoice should be generated on actual. 2. All One Time Payment will be released after successful implementation and after Bank's acceptance of IMPS outward service.
8	The bidder should have implemented IMPS as remitter of least in any scheduled Bank in India	The bidder should have implemented IMPS as remitter at least in any scheduled (Public/Private/RRB/Cooperative) bank in India.
9	A demand draft of Rs. 5,000 favoring Odisha Gramya Bank shall be submitted along with bid towards the cost of bid.	A demand draft of Rs. 5,000 favoring "Odisha Gramya Bank" payable at "Bhubaneswar" shall be submitted along with bid towards the cost of bid.
10	Transaction Fee	1. The non-financial transaction fee should be less than least financial transaction price quoted by the bidder, which must be quoted as per bid format. 2. The L1 bidders has to match the lowest price quoted by all bidder for non-financial transaction.
11	General	Successful bidder should implement the network as per given network architecture. Bank will connect the bidder's DC and DR either by Airtel MPLS or by Vodafone MPLS of bank. The router provided by the bidder at their DC and DRC will be configured by Bank and should not be shared. The maintenance of router has to be taken care by the selected bidder. All bidder should provide make and model of the routers, else the bid will be rejected.

[Handwritten signatures and initials in blue ink]

New Format of COMMERCIAL BID

We certify that price quoted are all-inclusive (excluding applicable Government Tax component). We also confirm that the price quoted meets all the specifications and scope of work mentioned in the RFP No. **OGB/RFP/ITD/67/2018-19 dated: 06-06-2018 and Amendment_1 Date: 22-06-2018.**

(All prices are exclusive of applicable taxes)

**Table 1:
Implementation Cost**

SL No	Item	Total cost (in ₹)
1	One Time Implementation cost	

Bidder has to factorise the rental of two routers, one at their data center and another one at disaster recovery center along with the commercial submitted. Bank will not release any extra payment against rental of router at bidder's DC and DR. Both the router should support BGP and have at least 3 Manageable Gigabit Ethernet ports.

Bank will use its existing MPLS cloud of M/s Vodafone Mobile Services Ltd. / M/s Bharati Airtel Ltd. to connect to successful bidder's Data Center.

**Table 2:
Financial Transaction Fee**

SL No	Monthly transaction slab	Fee per transaction (in ₹)	Qty	Total Cost (in ₹)
1	Up to 20,000 (Minimum commitment)			
2	20,001 to 50000		20,000	
3	50001 to 1,00,000		30,000	
4	1,00,001 to 2,00,000		50,000	
5	Above 2,00,000		1,00,000	
6	Total	xxxxxxx	xxxxxxx	=SUM(1,2,3,4,5) x 36

**Table 3:
Non-Financial Transaction Fee**

Fee per non-financial transaction (in ₹)	
--	--

The total cost for 36 months (Table 1: 1 + Table 2: 6) will be consider for selection of L1 (Lowest) Bid.

Authorised Signatory:

Name and Designation:

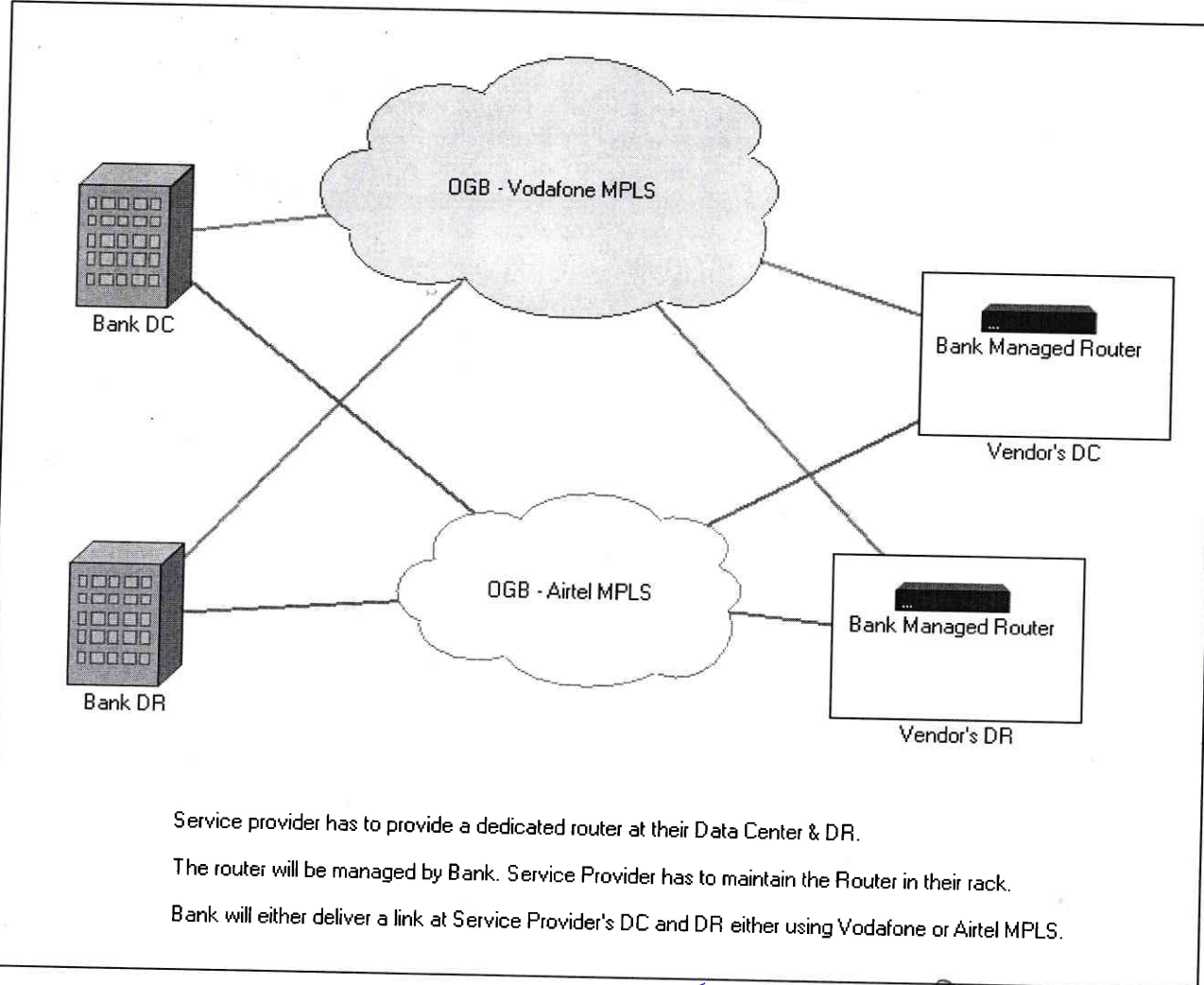
Office Seal:

NEW SCHEDULE OF BIDDING PROCESS:

- 1. Last date and time of submission of Bid at Head Office of Odisha Gramya Bank: 11th July 2018 17:00 Hours
- 2. Date of Opening of Bid at Head Office of Odisha Gramya Bank: 12th July 2018 11:30 Hours

Note: Bid should be submitted in closed envelope and should be delivered on or before above schedule. Bid by e-mail or any electronic media will not be accepted. Bank will not be responsible for any delay due to postal or courier.

NETWORK DIAGRAM:



Service provider has to provide a dedicated router at their Data Center & DR.

The router will be managed by Bank. Service Provider has to maintain the Router in their rack.

Bank will either deliver a link at Service Provider's DC and DR either using Vodafone or Airtel MPLS.

[Handwritten signatures in blue ink]